
Parent Code of Conduct

Background

- Kenmore South State School P&C is a not-for-profit organisation run by parents and carers as volunteers, for the benefit of the whole school community.
- The P&C, on behalf of the school community, provides a range of services, including the Outside Hours School Care service, the Lunchbox & the Uniform Shop.
- The P&C is staffed by a combination of employees and volunteers, all of whom are required to uphold the highest standards of care and professionalism, so that our children have the greatest opportunity to thrive whilst at school.
- All P&C personnel (employed and voluntary) are required to comply with strict legal and ethical duties, in their service for the benefit of our school community. This brief Parent Code of Conduct has been prepared to convey the P&C services' requirements of a reciprocal relationship designed to ensure a fair, positive and cooperative approach to our engagement within the school community.

Commitments & Requirements

- Consistent with the manner in which P&C personnel will do so, at all times, parents and carers are required to communicate appropriately with all P&C personnel whilst engaging with the KSSS OSHC and all other P&C services. This includes but is not limited to times when parents and carers are dropping off or collecting their children, or other

children as permitted, to and from the service, communication via email, phone or social media that relates to KSSS P&C services.

- Appropriate communication shall include but not be limited to:
 - Appropriate, respectful language; and
 - Calm and considerate tone.
- Parents and carers are not permitted to discipline verbally or in any other way the children of other families. Should a parent or carer have an issue or concern regarding the conduct of another child, family or member of P&C personnel, they are required to follow appropriate grievance procedures as outlined in the Policy & Procedures manual.
- In appropriate cases warranting such consequences, parents and carers who conduct themselves inconsistently with the commitments required of them by this document and the related Policy & Procedures manual, will be excluded from enrolment / participation with the relevant P&C service.
- If P&C personnel become concerned as to any risk of serious harm to a child or otherwise threatening or violent behaviour, Police will be notified in accordance with mandatory reporting obligations.

Thank you for your consideration and commitment to upholding the highest standards we can to ensure a happy, healthy school community, in the best interests of all of the children.

Yours faithfully

Kenmore South State School P&C

